

### Product Description

Sylvana is a premium floating Luxury Vinyl Tile (LVT) product that features the warm wood looks that provides appealing design elements in any setting. Using a 'click and lock' mechanism, Gratia Click can be installed directly over a wide variety of substrates without the need for adhesive. Sylvana's nominal tile formats provide the ability to design unique patterns and designs. Sylvana is constructed

with a durable wear layer and topped with a UV-cured ceramic-reinforced polyurethane finish, which provide maximum durability while ensuring long lasting beauty without the use of an on-site finish. Sylvana is 100% recyclable and manufactured from premium raw materials, making it a beautiful & sustainable flooring option for any space.

#### Ideal For:

- **Retail:** Restaurants, retail stores, retail service facilities.
- **Hospitality:** Hotel/motel corridors and rooms, convention areas, clubs.
- **Assisted Living Facilities:** Hallways, rooms, eating areas, congregation areas.
- **Multi-Level Housing:** Apartment complexes, student housing, short-term residences.

### Features

- 100% Recyclable
- Easy To Maintain
- Ceramic-Reinforced, UV-Cured Urethane Finish
- Extremely Durable
- Excellent Indentation Resistance
- Excellent Chemical Resistance
- Excellent Slip Resistance
- Qualifies for LEED® Credits
- FloorScore® Certified

### Technical Data

Nominal Dimensions: **7 1/4" x 48" x 5mm plank**  
 Finish: **Embossed**  
 Weight Per Tile: **~1.7 lbs.**  
 Wear Layer Thickness: **20 mil (0.20")**  
 Quantity Per Carton: **18 Planks**  
 LEED v2009 MR Credit 6 RRM Content: **12%**  
 LEED v2009 IEQ Credit 4.1: **Qualifies**  
 LEED v2009 IEQ Credit 4.3: **Qualifies**  
 ASTM F1700 – Solid Vinyl Tile: **Class III, Type A & B**  
 ASTM E648 - Critical Radiant Flux: **Class I, >.45 W/cm2**  
 ASTM E662 - Smoke Density: **Passes, <450**  
 CAN/ULC-S102.2 – Surface Burning: **30 FSR, 250 SDC**  
 ASTM D2047 - Slip Resistance: **> 0.60**  
 ASTM F970 - Static Load Limit: **Passes, 250 PSI**  
 ASTM F970 (Modified) - Max Weight: **1000 PSI**  
 ASTM F925 – Chemical Resistance: **Excellent (chart available)**  
 ASTM F1515 – Light Stability: **Passes**  
 ASTM F1914 Residual Indentation: **Passes**  
 ASTM F2199 Dimensional Stability: **Passes**  
 Acclimation Time: **48 Hours**  
 Storage & Acclimation Temperature: **65° - 85° F**

### Additional Information

#### Approved Adhesives

Excelsior SP-500 Acrylic Aerosol  
 Excelsior AP-520 Acrylic Roll-On

#### Availability, Cost & Samples

Procedo Flooring products are sold through appointed sales

representatives. To locate the nearest representative, contact Procedo Customer Service at (866) - 955 - 8291 or send an e-mail to [support@procedoflooring.com](mailto:support@procedoflooring.com).

#### Technical Documents & Support

Additional product resources

and technical documents are available online at [procedoflooring.com](http://procedoflooring.com) or through the nearest sales representative. For additional technical support, send an email to [solutions@rhctechical.com](mailto:solutions@rhctechical.com).

SYLVANA CLICK FLOORING

**1. PRE-INSTALLATION CHECKLIST**

- Consult all associated product literature concerning adhesive installation, maintenance and warranty prior to installation of flooring.
- Allow all trades to complete work prior to installation.
- Deliver all materials to the installation location in its original packaging with labels intact.
- Do not stack pallets to avoid damage.
- Remove any plastic and strapping from product after delivery.
- Remove material from packaging and stack evenly on a smooth, dry surface. Do not stack higher than 18”.
- Inspect all material for proper type, color and matching lot numbers or production codes if appropriate.
- Ensure installation area and material storage temperatures are between 65° F (19° C) and 85° F (30° C) for at least 48 hours before, during and after installation.
- Ensure HVAC system is operational and fully functioning at normal operating conditions.
- Protect installation area from extreme temperature changes, such as heat and freezing, as well as direct sunlight for at least 48 hours before, during and after installation.
- Ensure all substrate preparation and moisture testing requirements have been read and understood by all interested parties.
- Test substrate for porosity in order to determine the installation method necessary.
- Ensure all vents, walls, moldings and/or doorways are protected with tape or plastic prior to installation.
- Do not proceed with installation until all conditions have been met.

**2. PRODUCT LIMITATIONS**

Do not install materials over LVT, cushioned vinyl, hardwood flooring,

cork, rubber, or asphaltic materials. Do not install flooring materials in outdoor areas or in and near commercial kitchens. Do not install in areas that may be subjected to sharp, pointed objects, such as stiletto heels, cleats or spikes. Do not allow product to be directly exposed to extreme heat sources, such as radiators, ovens or other high-heat equipment. May be susceptible to staining from rubber tires, casters or rubber-backed walk-off mats, as well as harsh disinfectants, cleaning agents, dyes or other harsh chemicals – ensure all chemicals and materials that may come in contact with flooring surface will not stain, mar or otherwise damage the flooring material prior to use.

**3. SUBSTRATE PREPARATION**

All substrates must be prepared according to ASTM F710, as well as applicable ACI and RFCI guidelines. Substrates must clean, smooth, permanently dry, flat, and structurally sound. Substrates must be free of visible water or moisture, dust, sealers, paint, sweeping compounds, curing compounds, residual adhesives and adhesive removers, concrete hardeners or densifiers, solvents, wax, oil, grease, asphalt, visible alkaline salts or excessive efflorescence, mold, mildew and any other extraneous coating, film, material or foreign matter.

All substrates must have any and all existing adhesives, materials, contaminants or bond-breakers mechanically removed via scraping, sanding, grinding or buffing with a 25 grit Diamabrush Prep Plus tool prior to adhesive installation. In extreme situations, shotblasting may be required. Mechanical preparation must expose at least 90% of the original substrate. Following cleaning and removal, all substrates must be vacuumed with a flat vacuum attachment or damp mopped with clean, potable water to remove all surface dust. Sweeping without vacuuming or damp mopping will not be acceptable.

All porous substrates must be tested per ASTM F3191 to confirm porosity. Use a

pipette or equivalent to conduct three tests by placing a .05 mL (1/4” wide) droplet of clean, potable water onto the surface. If the substrate absorbs water within 60 seconds, the substrate is considered porous. Conduct 3 tests for the first 3000 sq. ft. and one for each additional 2000 sq. ft., at least one per room. All other substrates that do not meet this requirement are considered non-porous. Ensure that all non-porous substrates are not contaminated with any aforementioned contaminants.

It is recommended that all substrates have a floor flatness of FF32 and/or a flatness tolerance of 1/8” in 6’ or 3/16” in 10’. Substrates that do not meet this requirement should have a compatible cementitious patch (such as the Excelsior CP-300) or self-leveling underlayment (such as the Excelsior SU-310) installed to flatten the installation area.

Do not use solvent/citrus based adhesive removers prior to installation. Follow The Resilient Floor Covering Institute’s (RFCI) “Recommended Work Practice for Removal of Existing Floor Covering and Adhesive”, and all applicable local, state, federal and industry regulations and guidelines. When removing asbestos and asbestos containing materials, follow all applicable OSHA standards.

**CONCRETE SUBSTRATES**

All concrete must have a minimum compressive strength of 3500 PSI and be prepared in accordance with ASTM F 710. When flooring is being installed directly over concrete, concrete surfaces that have an ICRI Concrete Surface Profile (CSP) over 4 should be treated with a self-leveling underlayment or a patch to prevent imperfections from telegraphing through flooring materials. On or below grade concrete must have a permanent, effective moisture vapor retarder installed below the slab.

New or existing concrete substrates on all grade levels must be tested in accordance with ASTM F2170, using in situ Probes (such as Wagner Rapid RH), to quantitatively determine the amount

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of relative humidity at least one week prior to the installation.

#### Adhesive RH Limits

Loose-Lay Installation: **90% RH**  
 SP-500 Acrylic Aerosol: **90% RH**  
 AP-520 Acrylic Roll-On: **80% RH**

In addition to ASTM F2170 Relative Humidity Testing, existing concrete that has previously had floor covering installed on all grade levels must be tested in accordance with ASTM F1869, using Calcium Chloride test kits, to quantitatively determine the Moisture Vapor Emissions Rate (MVER) of the concrete.

#### Adhesive MVER Limits

Loose-Lay Installation: **10 lbs.**  
 SP-500 Acrylic Aerosol: **8 lbs.**  
 AP-520 Acrylic Roll-On: **6 lbs.**

If ASTM F2170 or ASTM F1869 test results exceed the above limits, a moisture mitigation product, such as the Excelsior MM-100 Moisture Mitigation must be installed prior to proceeding with installation. Do not install flooring until moisture testing has been conducted per the appropriate standard and/or moisture mitigation has been installed per product technical data and/or installation instructions and is dry to the touch. Do not install flooring in below grade areas when hydrostatic pressure is visible or suspected.

#### RESINOUS SUBSTRATES

When installing directly over a resinous products, such as the Excelsior MM-100 or an epoxy coating, ensure that coating is dry to the touch and has cured for the prescribed length of time. Substrate must be clean, dry, sound and free of contaminates. Ensure to follow installation procedures and trowel sizes for non-porous substrates.

#### GYPSUM BASED SUBSTRATES

Gypsum-based substrates must have a minimum compressive strength of 3500 PSI. Gypsum substrates that do not meet this requirement may have one

coat of the Excelsior MM-100 installed to improve the strength of the substrate. Substrate must be structurally sound and firmly bonded to subfloor. Any cracked or fractured areas must be removed and repaired with a compatible patch or repair product. Follow instructions for installation over a gypsum substrate. New or existing gypsum substrates may require a sealant or primer. Follow all manufacturer's recommendations regarding preparation for resilient flooring installation.

#### WOOD SUBSTRATES

Wood substrates must be prepared in accordance with ASTM F1482. Wood subfloors should be of double layer construction with a minimum thickness of 1". Crawl spaces beneath wood subfloors shall be in compliance with local building ventilation codes and have at least 18" of cross-ventilated space between the ground and the joists. Wood joists should be spaced on not more than 16" centers.

Prior to installation, moisture retardant sheeting with a maximum rating of 1.0 perm must be installed beneath the wood subfloor, overlapped at least 8". For standard installations, use Underlayment Grade plywood with a minimum thickness of 1/4" thick and a fully sanded surface. When floors may be subjected to moisture, use an APA approved exterior grade plywood.

Other wood subfloor materials, such as OSB, lauan, particleboard, chipboard or cementitious tile backer boards, are not acceptable subfloors. Avoid preservative-treated and fire-retardant plywood, as some may be manufactured with resins or adhesives that may cause discoloration or staining of the flooring.

Wood subfloor deflection, movement, or instability will cause the flooring installations to release, buckle or become distorted. As such, do not use plastic or resin filler to patch cracks. Do not use cement or rosin coated nails and staples or solvent-based construction adhesives to adhere the plywood. Do not install on a sleeper system (wood subfloor system

over concrete) or directly over Sturd-I-Floor panels.

#### METAL SUBSTRATES

Metal substrates must be thoroughly sanded/ground and cleaned of any residue, oil, rust and/or oxidation. Substrate must be smooth, flat and sound prior to installation. When installing in areas that may be subject to topical water or moisture and/or high humidity, an anti-corrosive coating must be applied to protect metal substrate. Contact a local paint or coating supplier for coating recommendations. Install flooring material within 12 hours after sanding/grinding to prevent re-oxidation. Any deflection in the metal floor can cause a bond failure between the adhesive and the metal substrate. Ensure to follow installation procedures and trowel sizes for non-porous substrates.

#### EXISTING FLOORING SUBSTRATES

The suitability of existing flooring as a substrate depends on the specific requirements of the adhesive being used to install the material. As such, refer to the adhesive requirements for existing flooring substrates and ensure all adhesive requirements and guidelines are followed.

#### RADIANT HEATING SUBSTRATES

When installing flooring over a substrate that contains a radiant heating system, ensure the radiant heat is turned off 48 hours prior to installation and remains off during the entire installation. 48 hours after installation, the radiant heat may be gradually increased over the course of 24 hours, until normal operating temperature is reached. Ensure the temperature of the radiant heating system does not exceed 85° F (29.5° C) and avoid making abrupt changes in radiant heating temperature.

#### 4. CRACKS, JOINTS & VOIDS

Ensure All cracks, joints and voids, as well as the areas surrounding them, must be clean and free of dust, dirt, debris and contaminants. All minor cracks and voids 3/64" wide or less may be repaired

with a suitable cementitious patch.

Due to the dynamic nature of concrete slabs, manufacturer cannot warranty installations to cover expansion joints, cracks or other voids (such as control cuts, saw joints and moving cracks or voids) wider than 3/64". Do not install flooring directly over any expansion joints or cracks wider than 3/64".

All expansion joints should have a suitable expansion joint covering system installed to allow expansion joint to freely move. To treat expansions joints where an expansion joint covering system can't be installed or to treat through cracks (depth at least 75% of the thickness of the concrete), chase joint or crack with a suitable saw or grinder and open to a minimum width of 1/4". Be sure to clean all dust, dirt and debris from crack. Joints and cracks should then be sealed with a suitable, elastomeric caulk (such as Ardex Ardiseal Rapid Plus, Mapei P1 SL or equivalent) designed for use in expansion joints. Install a closed-cell backer rod at prescribed depth and follow caulk manufacturer's instructions for installation. Ensure surface is troweled flush with surface of concrete.

To treat other cracks and voids (such as control cuts, saw-cut joints and surface cracks) over 3/64", chase joint or void with a suitable saw or grinder and clean all dust, dirt and debris from crack. Fill entire crack with a rigid crack filler (such as Ardex Ardifix, CMP CM10 or equivalent) designed for use in control or saw-cut cuts. Follow material manufacturer's instructions for installation. Ensure surface is troweled flush with surface of concrete.

**Consult a structural engineer prior to treating any crack or joint, especially those that may affect structural integrity (such as expansion joints). Review all manufacturer installation instructions and/or consult manufacturer technical staff for all crack or joint filling products prior to treating joints and cracks.**

#### 5. PRODUCT INSTALLATION

Ensure substrate is suitably prepared

prior to installation, as manufacturer is not responsible for substrates that have not been properly prepared and tested for moisture. Prior to installation, confirm material installation pattern and direction per design specifications or work order. Inspect all planks before installing or during installation to verify that there are no visible defects, damages or excessive shading variations. Blend materials from several cartons to ensure consistent appearance and color or shade variation. Some flooring products, colors and textures have latent and acceptable color and shade variations. If there are concerns regarding shade or color variation, do not install material and consult a sales representative and manufacturer's technical staff.

Ensure substrate is clean, dry, flat and sound prior to installation. Square the room using the 3-4-5 squaring rule or similar method to ensure acceptable installation, establish initial installation starting line. Determine center of room and mark with a chalk line or equivalent. Dry-lay several planks to establish the best layout for the installation area and facility and ensure equal plank sizes around the perimeter. Allow a 1/8" gap around the entire perimeter of the room to allow for expansion, ensuring gap is no wider than the trim, wall base or molding to be installed.

Cut borders and other specialty pieces to fit snugly against or around walls, thresholds, transition strips, fixtures and other protrusions or accessories. Avoid forcing material tightly against vertical surfaces, as material may buckle. When necessary, use a jamb saw or multi-tool to undercut door jambs or mouldings to allow material to slide underneath for a seamless installation. Ensure all end seams are a minimum of 6" apart and that flooring seams do not directly align with seams in the substrate.

Starting at one corner of the installation area, install the first plank with groove/female end towards the corner and tongue/male end towards the opposite corner.

Install the next plank adjacent to the first plank by holding the plank at a 30 angle and dropping the female/groove side of the plank into the male/tongue side of the first plank, ensuring edges are aligned.



If necessary, use a straight edge, level or equivalent to ensure back edges are even. Use a hand roller, rubber mallet to roll or tap and firmly secure the end seams. End seams should be level and flush when secured and not overly compressed. Use the next plank to start a new row, staggering the seams



in a random or pre-determined pattern. Proceed with installation, alternating between rows with each plank.

Once the installation has reached the center line, finish installing the row along the center line and shift or adjust entire installed flooring section as necessary. If perimeter planks need to be installed after adjusting installation, install perimeter planks before continuing with installation. Ensure 1/8" perimeter gap is observed.

When installing material in heavy

use areas, doorways or where flooring



installation changes direction, apply adhesive along doorway or along seam and create an "X" pattern with adhesive to prevent excessive flooring movement.

Roll material with a 3 section, 100 lb. roller after installation, crossing in a perpendicular direction after initial roll. Use a hand roller in areas that cannot be reached with larger roller. Visually inspect installation to ensure that material has not shifted and that all seams are tight.

#### 6. FLOORING PROTECTION

Protect newly installed flooring with construction grade paper or protective boards, such as Masonite or Ram Board, to protect flooring from damage by other trades. Do not slide or drag pallets or heavy equipment across the new flooring. Limit usage and foot traffic according to the adhesive's requirements. When moving appliances or heavy furniture, protect flooring from scuffing and tearing using temporary floor protection.

All furniture casters must be made of a soft material and must have a contact point of at least 1" in width to limit indentation and flooring damage. All rolling chairs or seating must have a resilient flooring chair pad installed over the finished floor to protect floor covering. All fixed furniture legs must have permanent felt or soft rubber

floor protectors installed on all contact points and to reduce indentation. Floor protectors must have a flat contact point of at least 1 sq. in. or 1 in. diameter and must cover the entire bottom surface of the furniture leg.

Ensure all furniture castors and chair legs and are clean and free of any and all dirt and debris. Routinely clean chair castors and furniture legs to ensure that dirt or debris has not built up or become embedded in castors or floor protectors. Replace chair castors and floor protectors at regular intervals, especially if they become damaged or heavily soiled.

Place walk-off mats at outside entrances. Ensure mats are manufactured with non-staining backs to prevent discoloration.

#### 7. INITIAL MAINTENANCE

Ensure that adhesive has cured for recommended period of time prior to conducting initial maintenance. Remove any protective coverings prior to cleaning. Sweep, dust mop and/or vacuum flooring to remove any dirt, dust or debris.

Mix 2-4 ounces of Excelsior NC-900 Neutral Cleaner per gallon of clean, potable water and clean floor using an Auto Scrubber with 3M 4100 White Super Polish Pads. In smaller or difficult to reach areas, use a clean mop to apply cleaning solution to floor. If flooring is heavily soiled, an additional cleaning may be required.

Use an auto-scrubber, wet vacuum or clean mop to remove any and all excess cleaning solution. Rinse area with clean, cool water and allow floor to dry entirely. Ensure flooring area is clean and that all cleaning residue has been removed (this may require additional rinsing).

Do not use detergents, abrasive cleaners or "mop and shine" type products, as they will dull the finish and sheen of the flooring material. Do not use vacuums that have a beater bar or electric brooms

with hard plastic bottoms or no padding, as this may cause discoloration, scratching and loss of sheen.

**Do not allow cleaning solutions to stand on flooring materials for extended periods of time, as the solutions could permeate beneath the flooring and cause product damage and/or abnormalities.** When wet, flooring will become slippery; therefore, use the appropriate caution tape and/or warning signs on the floor to eliminate traffic in cleaning area.

**For further information regarding daily or routine maintenance as well as heavy cleaning, please consult the product maintenance document.**

#### 8. WARRANTY

Procedo provides a 20 Year Limited Residential Warranty and a 10 Year Limited Commercial Warranty. For additional information, see associated warranty documents.

**FOR PROFESSIONAL USE ONLY. PLEASE CONSULT ALL ASSOCIATED TECHNICAL DATA SHEETS, SAFETY DATA SHEETS, MAINTENANCE DOCUMENTS, WARRANTY INFORMATION PRIOR TO INSTALLATION.**